

## Privacy Policy

### 1. General information

The protection of your personal data is important to us. In this data protection declaration we inform you about how we collect, process and store personal data on our website sano-pilates.ch, especially in connection with our coaching and posing services.

Your data will be processed in accordance with the Federal Data Protection Act (DSG) and other applicable legal provisions.

### 2. Responsible body

Responsible for data processing:

Sano 8048 Zurich Switzerland

Email: [sano.ch@hotmail.com](mailto:sano.ch@hotmail.com)

### 3. Collection and processing of personal data

We only collect and process personal data to the extent necessary to provide our services. These include in particular:

- First name Last Name
- E-mail address
- Telephone number
- Information on desired services (e.g. Pilates, Calisthenics)
- Other information (only if provided voluntarily)

### 4. Purpose of data processing

Your data will be used for the following purposes:

- To provide our services
- To communicate with you (e.g. making appointments, queries)
- For invoicing and payment processing
- To optimize our website (e.g. through anonymized usage analysis)

### 5. Sharing of Data

Your personal information will not be sold or shared with third parties unless:

- If this is necessary to fulfill the contract (e.g. payment service provider)
- If we are legally required to do so
- If you have expressly consented

### 6. Storage and Retention

Your personal data will only be stored for as long as is necessary to fulfill the respective purpose or as required by legal retention requirements (e.g. 10 years for accounting documents).

### 7. Your rights

Under Swiss data protection law, you have the right to:

- Information about your stored data
- Correction of incorrect data
- Deletion of your data (unless there is a legal obligation to retain it)
- Restriction of processing
- Revocation of consent given

If you have any concerns, please contact: [sano.ch@hotmail.com](mailto:sano.ch@hotmail.com)

### 8. Data Security

We use appropriate technical and organizational security measures to protect your data from loss, misuse or unauthorized access.

### 9. Use of cookies and tracking technologies

Our website uses cookies and, if necessary, analysis tools (e.g. Google Analytics) to improve usage. When you visit the site for the first time, you will be informed about the use and can manage your consent.

### 10. Changes

We reserve the right to change this privacy policy at any time. The current version published on our website applies. As of: January 23, 2026